

Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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C A No. Appiled For Complaint No. 130/2023

In the matter of:

Nazar Mohd

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat Ahmed Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)
- 5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant

2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 11th April, 2023 Date of Order: 12th April, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "Removal of existing meter (35207226) is required in order to process new connection". Complainant, pleading that respondent has not released new electricity connection with the reason "Removal of existing meter (35207226) is required in order to process new

connection", but complainant alleged that the property of the

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complainant is separated individual floor and he has no connection of other flats. Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

- 2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. D-123-B, Third Floor, West Vinod Nagar, Delhi-92 vide Request no. ONLNR2009220250 (8005920214) and ONLR211220089 (8006088895) but respondent rejected his application for new connection on the pretext of Removal of existing meter (35207226) is required in order to process new connection. Therefore, complainant's application for release of new connection may be granted.
- 3. OP in its reply briefly submitted that the complainant applied for fresh electricity connection at premises no. D-123-B, Third Floor, West Vinod Nagar, Delhi-92 vide Request no. ONLNR2009220250 (8005920214) and ONLR211220089 (8006088895) and same was rejected an account of removal of existing meter required.
- 4. Case was put up for hearing on 11.04.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
- 5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
- No order as to the cost. Both the parties should be informed accordingly.File be consigned to Record Room.

(NISHAT A. ALVI) MEMBER (CRM)

(P.K. AGRAWAL) MEMBER (LEGAL)

(S.R. KHAN) MEMBER (TECH.) (P.K. SINGH) CHAIRMAN